

# CPCS Renewal Test FAQs

**With effect from 2 December 2019, the CPCS Renewal Test, currently run through CITB on the PearsonVue system will transfer to NOCN Group and will continue to be provided by the PearsonVue software under the same delivery rules that are currently applied.**

**I have made a booking for before 2 December, do I need to do anything?**

*No, nothing has changed to any bookings for tests due to take place before 2 December 2019.*

**I want to book a CPCS Renewal test to take place now, before 30 November, how do I do this?**

*To book a test to take place **before** 30 November, you can do this online [PearsonVue Booking page](#) or by telephone **0344 994 4488***

**When can I book a CPCS Renewal test to take place after 2 December?**

*From **18 November** you can book your CPCS Renewal test either online [www.pearsonvue.com/nocn](http://www.pearsonvue.com/nocn)\* or by telephone **0161 855 7455\***.*

**Have the costs for the CPCS RT changed?**

*Yes, with effect from 2 December, candidates can take up to five CPCS Renewal tests in a single slot. One single slot costs £28.00 and includes the cost of the smart card being produced. If the candidate wishes to take six or more tests, it will cost them an additional £28.00 per slot that is required.*

*For example:*

<b>Number of test(s)</b>	<b>Number of slots needed</b>	<b>Total Cost (£)</b>
1-5	1	£28.00
6-10	2	£56.00
11-15	3	£84.00
16-20	4	£112.00

**How do I book a CPCS Renewal test?**

*You can book a test online [www.pearsonvue.com/nocn](http://www.pearsonvue.com/nocn)\* or by telephone on **0161 855 7455\***.*

**I have made a booking for after 2 December, what do I need to do? (bookings made prior to 1 November only)**

*This booking will have been cancelled with CITB, and a refund issued and rebooked through us at NOCN, if you are unsure if it has been rebooked, contact the Customer Services helpline on **0161 855 7455\***.*

**Who will be administering the CPCS Renewal test and providing the customer service from 2 December?**

*With effect from 2 December 2019 all management and ownership of the CPCS Renewal test will sit with NOCN Group.*

**I want to book a CPCS Renewal test for after 2 December, what do I do?**

*Bookings for tests wanting to take place on 2 December or after are on hold until 18 November.*

*\*these services will not be active until 18 November.*