

# CPCS Renewal Test FAQs

With effect from 2 December 2019, the CPCS Renewal Test transferred to NOCN Group from CITB and will continue to be provided by the PearsonVue software under the same delivery rules that are currently applied.

## How do I book a CPCS Renewal test?

- Book online (register / sign in box should be at the right hand side) [www.pearsonvue.com/nocn](http://www.pearsonvue.com/nocn)
- Call the booking line on 0344 499 1900 - lines are open from 9am to 5pm Monday to Friday

## I've purchased Vouchers through CITB, can I use them with NOCN?

Yes, all unused vouchers have transferred to NOCN Group, when booking Online or by telephone quote the voucher number, there will be an additional charge of £3 which will need to be paid at the time of booking.

## Have the costs for the CPCS RT changed?

Yes, with effect from 2 December, candidates can take up to five CPCS Renewal tests in a single slot. One single slot costs £28.00 and includes the cost of the smart card being produced. If the candidate wishes to take six or more tests, it will cost them an additional £28.00 per slot that is required.

For example:

Number of test(s)	Number of slots needed	Total Cost (£)
1-5	1	£28.00
6-10	2	£56.00
11-15	3	£84.00
16-20	4	£112.00

## I have made a booking with CITB for after 2 December, what do I need to do?

This booking will have been cancelled with CITB, and a refund issued, we will of attempted to make contact with the person who booked the test to reschedule. If you are unsure if it has been rebooked, contact the Customer Services helpline on **0344 499 1900**.

## Who will be administering the CPCS Renewal test and providing the customer service from 2 December?

With effect from 2 December 2019 all management and ownership of the CPCS Renewal test will sit with NOCN Group.

## Can I use the same Username and password I created with CITB to book CPCS Renewal Test?

No, these are two separate systems, you will need to create new details with NOCN, [www.pearsonvue.com/nocn](http://www.pearsonvue.com/nocn).

## I want to book my CITB Health, safety and environment test, can I do this using the NOCN online booking system?

No, these are two separate systems, you will need to book each test separately.

## How do I book at CITB Health, safety and environment test?

This can be booked through CITB, further information is available on their website: [www.citb.co.uk](http://www.citb.co.uk)